

VISAKHAPATNAM PORT AUTHORITY  
TRAFFIC DEPARTMENT

No .ITRA/SBS/FMIS

Dt.09.11.2021

CIRCULAR NO. 1419.

**ALL TRADE**

Dear Sirs,

**Sub: Single Window Clearance Facilitating Ease of Doing Business (EoDB)-Reg.**

All concerned are well aware that **Ease of Doing Business (EoDB)** is one of the Priority Agenda items of the Government and in order to facilitate **EoDB**, all individual organizations should strive to ensure hassle free service to its customers.

In an initiative towards EoDB, Visakhapatnam Port Authority (VPA) conceived a thought for initiating a **Single Window Clearance System**, wherein, VPA Employees would be available 24x7 for providing Customer related aspects, especially the **BILLING OF THE PORT SERVICES** and for immediate redressal of the same, where ever possible.

**Table: Details of the Officials who would assist the Customers.**

Name of the Official & Designation	Contact Number	Area of Assistance
B.Madhu, Asst Traffic Manager	9010833191	Shipping Commercial & Revenue Bills
L.Rama Rao, Asst Traffic Manager	9866508090	Railway Commercial Bills

The regular correspondence with the Port will continue and in case of delay on any issues pertaining to **BILLING OF THE PORT SERVICES**, the customers can directly contact the above officials for ascertaining the status of the issue, etc, for early redressal.

  
**TRAFFIC MANAGER**

To

The President, Visakhapatnam Steamship Agents Association.  
The President, Visakhapatnam Container Lines Agents Association  
The President, Visakhapatnam Stevedores Association.  
The President, Visakhapatnam C&F Agents Association.

To

M/s VCTPL / M/s VSPL / M/s VGCBPL / M/s EVTL / M/s AVCTPL / M/s AVRIPL

CC: PS to Chairman, for information of Chairman.

CC: PA to Dy Chairman for information of Dy Chairman.

CC: FA&CAO / JD (R&P) for information.